

JERICHO PUBLIC LIBRARY LONG-RANGE PLAN OF SERVICE 2024-2029

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2024

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Approved by the Jericho Library Board of Trustees on July 10, 2024

MESSAGE TO THE COMMUNITY

We are pleased to present the Jericho Library Long-Range Plan of Service for 2024-2029. Our mission and vision statements reflect the library's purpose and our aspirations for the next five years. This plan provides a strategic framework to guide the decisions that will keep the library moving forward to accomplish the goals and objectives outlined in the following pages. This plan is a continually evolving and flexible document tailored to the needs of the Jericho community. This plan will be reviewed annually and revisions made as needed to achieve our goals.

HISTORY

A campaign to establish a Library was initiated in 1964. Door-to-door canvassing and informational meetings were conducted and on November 21, 1964 the residents overwhelmingly endorsed a public library for the community.

A temporary bank building was acquired for the Merry Lane site and on February 28, 1966 the Jericho Public Library was open to the public. A new building designed by Bentel & Bentel was dedicated on December 10, 1972 and the doors of the permanent building were officially opened. In July, 1983 Lee Harris Pomeroy was hired as the architect for the Library's expansion. A public vote for a \$2.6 million expansion was passed on March 14, 1984. Ground breaking took place on March 9, 1985. The dedication of the expansion was held in the new facilities on November 13, 1988.

In 1996 a renovation to accommodate new technologies was completed including wiring for voice and data transmission. Gershon Palevski working for the firm of Aaron Cohen Associates redesigned the area encompassing Technical Services and Custodial departments. A small alcove was designed behind the circulation desk to provide office space for the circulation staff. Mr. Palevski's design provided for an Information Center, two Quiet Study Rooms and OPAC stations for the public. A newly located Reference Office was provided along with a spacious reference desk needed to accommodate computers, printers, and fax machine.

In 2001, Beatty, Harvey & Associates updated the Children's Room. Child friendly furniture was purchased, new shelving was installed, new colorful signage was mounted and a playful mural was painted around the entrance to the story pit.

In 2002 the two main floor bathrooms were completely renovated to enhance ADA accommodations.

In 2024, BBS Architects, Landscape Architects, & Engineers, P.C. were hired to replace the old and leaking windows throughout the entire library building. They also designed an inviting second floor computer information center with additional seating for patrons, updated the theater with new carpet and seating, railings, and lights, installed new guardrails in the back parking lot as well as a new center island, resolved drainage issues in the front of the library, and updated the front soffit with weather resistant material.

MISSION

The Jericho Public Library is committed to remain in the forefront of providing excellence in educational, informational, cultural, and recreational enrichment in the service of all members of the community.

VISION

To serve an engaged, informed, and thriving community.

VALUES

Quality

Innovation

Integrity

GOALS

Goal 1: Increase Community Engagement and Usership.

Objective: Increase the number of active Jericho library cardholders.

Activity: Library staff will encourage Jericho patrons to apply for a library card. They will ask if each family member has a card.

Activity: During school visits to the library, Jericho students will be encouraged to bring in their application for a library card.

Activity: The library will run a marketing campaign to promote the library and inform patrons of the programs and services they can access, and benefits received, with a Jericho Library card.

Objective: Increase program attendance.

Activity: Library staff will cross-promote programs when helping patrons with program registration. When attending a program in person, patrons will be offered information on upcoming related programming.

Activity: Library programs will be promoted on social media platforms (including Facebook, Instagram, Twitter (X), and TikTok), the library website, and in the newsletter (online, email, and physical printouts in the library).

Activity: Make the program newsletter more dynamic and accessible to the community to promote ease of registration.

Activity: Add a walking club to engage patrons and encourage health, exercise, and a social experience.

Objective: Increase visits to library facility.

Activity: On a quarterly basis the library will offer special events for the entire community- attracting patrons of all ages to visit the library.

Activity: Conduct select programs outside the building (during warmer months) to increase visibility of library events and create interest in library programs and activities.

Activity: Conduct additional outreach to patrons in the community in places such as Whole Foods, Cider Mill, and H-Mart. Display brochures detailing the benefits of visiting the library.

Goal 2: Develop Community Partnerships.

Objective: Partner with the Jericho Union Free School District.

Activity: Jericho elementary school classes will visit the Children's Room to meet our Librarians, take part in a special activity, discover materials, and learn about what you can access with your Jericho library card.

Activity: Jericho students will have the opportunity to visit the library for an annual author visit.

Activity: The library Director will attend Jericho Wellness Coalition meetings to be informed of the issues affecting Jericho students and their families.

Activity: The library will participate in the school district Welcome Night event to welcome new families and tell them about the library.

Objective: Partner with Community Helpers

Activity: Library staff will create a community helpers program inviting a representative from our local Nassau County Police Department Precinct and/or the Jericho Fire Department.

Activity: Library staff will create programs partnering with other community helpers in medical, wellness, or other fields.

Objective: Other Local Organizations

Activity: Partner with local organizations to arrange for food drives or other donation programs that benefit the community.

Activity: Reach out to cultural organizations in Jericho to see how the library can help their members.

Activity: Partner with organizations that help retirees living in the Jericho community.

Activity: Partner with Westbury Gardens for new off-site program experiences for patrons.

Activity: Explore a partnership with H-Mart to establish a new Little Free Library with Chinese Language books.

Activity: Partner with the Town of Oyster Bay to provide storytime in the park.

Goal 3: Diverse Programs and Collections

Objective: Technology

Activity: Library staff will create programs utilizing the Oculus virtual reality headset, to travel 'virtually' anywhere.

Activity: Library staff will conduct Children's programs utilizing the Amazon Echo Dot to play favorite songs and music.

Activity: The library will offer programs on the use of technology, and what to know about managing technology in our lives. Introduce programs on Artificial Intelligence (AI).

Objective: Cultural

Activity: Library staff will purchase additional world language materials to add to the collections in each department.

Activity: The library will offer multicultural programs to the community which may include art, music, films, concerts, etc.

Activity: Provide multicultural exhibits and/or displays for the community.

Objective: Sustainability

Activity: Library staff will create a seed library for the Jericho community and a collection of related informational materials.

Activity: Library staff will conduct an Earth Day program for the community.

Activity: The library will offer programs re. sustainability and environmental awareness. Introduce a gardening program and start a JPL garden.

Activity: Long term goal of achieving sustainability certification.

EVALUATION

Evaluate yearly statistics.

Conduct yearly survey to the community and review feedback.